



Internal/External Posting Community Health Worker (French Language Services)

Contract Position: 21 hours per week

Contract Period: February 2018 to March 2018 (approx. 2 months)

Location: East Mississauga Community Health Centre

Salary Range: \$25.00/hr. to \$30.01/hr.

LAMP Community Health Centre is a multi-service, community based charitable organization that provides a wide range of programs and services to improve a person's health. LAMP uses a co-ordinated approach to connect people to medical services and other programs that build personal resources. By providing services that improve physical, emotional, social and economic well-being, people can better control their health and environment.

Job Summary

The East Mississauga Community Health Centre (a branch of LAMP CHC) in partnership with the Credit Valley Family Health Team is seeking a French Language Services (FLS) Community Health Worker. The primary role of the FLS Community Health Worker is to implement health promotion programs targeting mental health, chronic illness management/prevention, social inclusion and community engagement, and individual and community capacity building.

Primary Responsibilities

- Assist in the planning, organizing and delivery of group activities for French language newcomers to Canada living in the south and central Mississauga community at various locations.
- Support French language speaking newcomers and clients to identify barriers to services, organize community activities and events, get involved in advocacy and other tasks, as appropriate.
- Conduct outreach to promote group activities using a variety of outreach methods.
- Create a safe, supportive, empowering, and welcoming environment for program participants to be active decision-makers.
- Work co-operatively with community groups and partners, maintaining strong, effective working relationships.
- Provide participants with information and referrals to interdisciplinary services, community programs, and resources.
- Plan, implement and evaluate FLS health promotion programs with a focus on IRER populations.
- Maintain and prepare statistics and reports as required by EMCHC and partners.
- Participates in team and staff meetings, chart reviews, case conferences and other meetings and committee work as appropriate to support both service delivery and organizational goals.
- Work collaboratively with the Health Promotion team, Credit Valley FHT, the Health Promotion Manager.
- Perform administrative duties as required including registration and attendance, data collection, and entering in EMR systems, etc.
- Monitor budgets and resources appropriately and report on initiative deliverables.

Required Qualifications

- College Diploma in Social Services or equivalent experience.
- Two to five years' experience in program and community work with populations from diverse communities, including outreach and group work.
- Demonstrated knowledge and practice of anti-racism and anti-oppression (including anti-homophobia, anti-transphobia, anti-sexism and others).
- Planning and delivering client-centered groups for adults (i.e. francophone, newcomers); meal planning and/or cooking for community programs.
- Ability to make decisions when situation involves some uncertainty, provide services and maintain clear communication with clients and, team focus.
- Understanding of issues facing French language communities and newcomers to Canada, mental health prevention principles, and understanding of the Social Determinants of Health framework.
- Excellent interpersonal skills necessary to work effectively across all levels of the organization's diverse workforce.
- Fluency in French (written & spoken) and competency in English.
- Excellent French language communication skills, both verbal and written, with the ability to clearly convey information and ideas.
- Positive attitude and dependable with strong initiative and the ability to work both independently and in a team oriented atmosphere.
- Open minded, eager and willing to constantly learn and improve oneself.
- Experience working with and extensive knowledge of Francophone community - language culture, customs and traditions; preference to individuals that identify as Francophone.
- Highly developed skills in team work, collaboration, facilitation, problem solving, and ability to work independently and within an interdisciplinary team.
- Ability to work with diverse communities with respect, sensitivity, creativity, innovation, cultural understanding and non-judgement.
- Understand and practice principles of anti-oppressions/Anti-racism (AOAR), equity, diversity and inclusion.
- Demonstrated ability to work effectively with minimum supervision, as part of a virtual team, and across the continuum with community partners.
- Possession of a valid driver's license and access to a vehicle.

Proficiency in the Following Computer Skills

- Solid working knowledge and ability to navigate a PC windows environment, including shared drives.
- Strong skills and experience using Microsoft applications (Word, Outlook, Excel, PowerPoint & Publisher) and EMR software systems.
- Strong skills and ability to easily navigate the internet/intranet environment.
- Ability to learn new software quickly and willingness to continuously develop technology skills.

Working Conditions

- Willingness to work a flexible schedule, including one to two evenings per week.
- The ability to stand for up to two to three hours for outreach efforts.
- Work in different locations in Mississauga (i.e. Credit Valley FHT, partner organizations, etc.)
- Ability to effectively understand the appreciation of guiding fundamentals at LAMP, i.e. Health Promotion, Anti-Oppression; Harm Reduction and the principles of community-based practice. "Walk the talk."

Physical Requirements

- Occasional data entry, with short periods of time sitting stationary in front of a monitor while keyboarding.
- Ability to balance all job requirements in a busy atmosphere, including responding promptly to all communication.
- Frequent standing for extended periods of time and some occasional lifting may be required.
- Demonstrates good and safe work habits, and maintains a clean working environment.
- Ensures that staff and clients are compliant with LAMP's Health & Safety regulations and LAMP's policies and procedures, including the immediate reporting of any breaches of Health & Safety or Environmental incidents, accidents or concerns to their respective manager/supervisor and/or the Director, Human Resources and Operations.
- As part of our mandate for inclusivity, reasonable accommodations can be made for all incumbents to perform the described physical functions of the aforementioned job.

LAMP Community Health Centre is dedicated to achieving a workforce that reflects the diversity of the community it serves and encourages applications from equity seeking groups.

Please send your resume with a cover letter to **Human Resources:**

Email Address	recruiting@lampchc.org
Subject	Job Opening for Community Health Worker (French Language Services)
Internal Deadline	5:00 pm on Thursday February 1, 2018
External Deadline	5:00 pm on Thursday February 8, 2018

*We thank all applicants for their interest. However, only those selected for interviews will be contacted.
No phone calls please.*